



Health Check

*For Apple® Workgroups
In the Federal Government*

Special pricing for a limited time!



Optimize your workgroups

Get the peace of mind you need by ensuring that your data is secure and your IT assets are optimized and compliant.

With our Health Check service, Apple-certified experts thoroughly review your Apple infrastructure, identifying risk exposure, pinpointing opportunities to optimize your team's productivity, and assessing your Operational Security Standards compliance.

Our review and recommendations help you meet what we refer to as *The 7 Technical Essentials for Apple Workgroups in the Federal Government*:

1. File Sharing & Collaboration

- » *How robust is our file sharing solution?*
- » *Where are our bottlenecks and how can we improve collaboration and throughput?*

2. Data Protection & Backup

- » *Are corporate files protected against accidental deletions or hardware failures?*
- » *Is the information stored on our laptops safe and encrypted?*
- » *If our building becomes inaccessible due to a catastrophic event, does our backup solution allow for an easy restore? Is the current backup strategy for both servers and workstations compliant with our IT policy?*

3. Remote Access/VPN

- » *Is the firewall up-to-date and does it adequately protect us from cyber attacks and threats?*
- » *How can employees work remotely and securely on design projects?*

4. Project Management & Tracking

- » *How does our internal project/docket tracking solution support current and future business requirements?*
- » *What software can help us improve internal efficiencies and project management?*

5. Digital Asset Management

- » *Can we quickly and easily search for our corporate image assets by keyword, image type, etc.?*
- » *How can we improve the way we share files internally and externally while protecting digital assets from improper use?*
- » *How do we know if we need a digital asset management solution?*

6. Font Management

- » *Is our current font management strategy efficient and effective?*
- » *How can we optimize our font assets across our fleet of design workstations?*
- » *What is the best way to organize fonts for the team's workflow?*
- » *How can we keep our team running smoothly and avoid font conflicts?*

7. Maintenance and Support

- » *What can we do to remain compliant with Operational Security Standards for our software and security updates?*
- » *Is our new workstation deployment process sufficient, compliant, and streamlined?*
- » *Does our team have the IT skills, training, and availability we need to ensure we are self-sufficient and compliant?*

SupportMyMac quickly and thoroughly assesses how well you meet these 7 Technical Essentials (usually in under 3 hours), providing a comprehensive report of findings and recommendations that includes:

- » *An updated workstation and server inventory list.*
- » *An outline of your current and potential IT risks and threats.*
- » *Recommendations for items or issues requiring immediate attention.*
- » *Recommendations for future needs and considerations to optimize your Apple environment.*

Read more about the 7 Technical Essentials at www.supportmymac.ca/goc

**CONTACT US TODAY TO SCHEDULE
YOUR HEALTH CHECK:**

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**Special Government
Health Check pricing in effect
for a limited time only!**



Support My Mac

SupportMyMac is the National Capital Region's premier certified Apple consultancy, offering Apple IT support services to help businesses improve their infrastructure and productivity.

SupportMyMac is an Active Supplier of the Public Services and Procurement Canada ProServices Supply Arrangement.

